

Sol Spa Tan Membership Information

~ Auto payments will recur every 30 days after the membership start date. Clients can cancel their membership at any time by following the requirements outlined below.

~ A good option to cancelling is freezing an account. Freezing can be done over the phone and does not require a written request.

~ Requests to cancel auto payments must be submitted in writing by one of these two valid methods:

1) Signing a request to cancel form in the store.

2) Sending a certified letter requesting cancellation to one of these Sol Spa Tan mailing addresses:

~ 1530 South Ohio Street, Martinsville, IN 46151.

~ 1713 North College Avenue, Bloomington, IN 47408.

~ Requests to cancel must be received by Sol Spa Tan at least five days before auto payment memberships are due. No other forms of communication constitute a valid request to cancel. Phone calls and emails are not valid requests to cancel.

~ Auto payment charges collected before a proper written cancellation has been received by Sol Spa are valid charges. Frequency of membership use does not affect payment requirements. Sol Spa may resubmit balances due on bounced auto payments.

~ Clients will verbally communicate with an authorized manager of Sol Spa Tan to resolve any billing differences.

~ Memberships are not guaranteed and may be cancelled by Sol Spa Tan any time without notice or explanation.